



#IamCrossingKids

Volunteer FAQ's

Q: Do I need to fill out an application and background check?

A: Yes, both are required in order to serve in Crossing Kids. We will need you to fill out our online forms before we can place you on a team. 6th – 12th graders do not need to complete a background check.

Q: If I have served in the past and have filled out an application and background check, do I need to fill it out again?

A: No, if we have a background check on file for you in the past three years, you do not need to fill it out again. However, if we only have a background check on file for you from Kids Club or childcare, then we need you to fill out an application as well.

Q: Do I need to be trained?

A: Our new volunteer training is required for serving in Crossing Kids. You will receive an email with directions to our online training videos after you have filled out the online forms.

Q: What is a New Volunteer Preview?

A: We offer Previews in order for us to meet you in person and share our Mission and Values with you. This time also allows you to ask any questions you have and get a short tour of our area. Each Preview will last approximately an hour.

Q: Can I request to serve with someone (friend or family member)?

A: Yes, we will try our best to place you on a team with your requested person.

Q: Can I serve in the classroom that my child attends?

A: Yes, you can serve in the same classroom your child attends. Just request that on the sign up form.

Q: Do I need to be a member to serve?

A: No. Serving is a great way to get to know people at The Crossing.

Q: How long am I signing up to serve? What is my commitment?

A: We schedule our volunteers by semesters (about 4 months) or for the summer. The year is broken into three sections (September – mid January, mid-January – May, June –

August). We will ask towards the end of each semester if you would like to continue serving for the next semester/summer.

Q: How often will I serve?

A: We schedule our volunteers at least twice a month. However, we welcome volunteers who would like to serve more often or every week they are in town.

Q: Can I ask off on Sundays that I am not available to serve?

A: Yes, we will ask for those dates at the beginning of each semester and schedule you for at least twice a month around those dates.

Q: If I'm a college student, can you work around my holiday breaks?

A: Yes, we will not schedule you during the Thanksgiving and Christmas breaks unless you let us know that you will be available.

Q: How old do I need to be in order to serve?

A: If you are in 6th grade or above you can serve on one of our teams. We do limit how many Jr. Volunteers we place on each team, so you may not always get your first preference. Grades 6th – 8th are considered Jr. Helpers.

Q: Do I need to serve for all services (8:20, 9:45, and 11:15 a.m.)?

A: No, we schedule you for one team during one service so that you can attend the other service(s).

Q: How do you place me on a team?

A: We look at the ages/areas you have requested when you sign up and match that with where our needs are for that semester. Once you have completed the online forms and training and have attended a Preview, we will pass your name on to your team leader.

Q: Who is my team leader?

A: We have seasoned volunteers who serve as team leaders on each team. This person will make the schedule, help you learn your role on the team, and send you reminders when you serve.

More Questions? Contact Christine@thecrossingchurch.com

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